Bardot

Online Returns & Exchange Form

We are happy to exchange or provide a credit note if you are not satisfied with your purchase. Refunds will only be granted on faulty goods. The credit card used to purchase the item/s is required for a refund in-store. Please visit Bardot online for more details (www.bardot.com.au)

You can exchange the item/s by visiting a Bardot store near you or you may send the item/s back within 14 days of purchase. Include your receipt and complete the order form below. You should also retain a copy of the receipt for your own records as Bardot is not responsible for claims relating to loss of receipt documentation.

STEP 1 - Please fill out the information below

Purchase number

DELIVERY INFORMATION:

Name

Address

City/suburb State

Country P/C

Email

Telephone Mobile

BILLING INFORMATION:

Name

Address

City/suburb State

Country P/C

Email

Telephone Mobile

STEP 2 - How would you like to handle your request?

Shipping and handling fees are not refundable

☐ Exchange item (please fill out step 3 - 6)

☐ Credit note (please fill out step 3 only)

☐ Return (for faulty items only. Please fill out step 3 only)

STEP 6 - Method of payment

☐ Visa ☐ Mastercard ☐ American Express ☐ Other_____

An accounting statement will be included with your item/s when shipped.

Credit card number:

☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐

Name on card: _____

Signature: _____ Expiry date: ___ /___

RETURN LABEL

Please return your exchange, using a traceable or insured delivery method to:

BARDOT
ATT: Online Store - Returns
63 Victoria Crescent, Abbotsford
VIC 3067 Australia

STEP 3 - List item(s) you would like to return

Qty	Product name	Reason for exchange	Colour	Size	Price	Total

Total Refund **A**

STEP 4 - Please place your new order here

Qty	Product name	Colour	Size	Price	Total
1	Shipping & handling charges				

Total **B**

Shipping & handling charges

AUST	- $12
N/Z	- $38
ASIA/PACIFIC	- $47
USA/CANADA	- $56
REST OF THE WORLD	- $68

STEP 5 - Calculate payment

A **subtract** **B** **=** (This figure will appear on your method of payment)

NOTE: 'A' must be of equal or less value to 'B'. Please refer to Bardot's Exchange/Refund Policy for more information at www.bardot.com.au.